Kent Trading Standards – 07 March 2025

Dear Kent Residents

Dog owners in Kent are being urged to keep their pets under control in the countryside after a sharp rise in dog attacks on farm animals.

The National Farmers Union and Kent Trading Standards are working together to encourage pet owners to obey the <u>Countryside Code</u> and ensure their dogs are kept under control as lambing season gets under way.

The latest figures from insurer NFU Mutual show that farm animals in the South East of England worth an estimated £139,000 were severely injured or killed in dog attacks in 2024, up 23% on 2023.

Read more: Big rise in dog attacks on farm animals in Kent sparks calls for action – NFUonline

Please continue to update friends and family. For scam alerts as they are issued please add us on <u>Instagram</u> or <u>Facebook</u>.

Thank you.

Mark Rolfe

Head Community Protection

Community Warden Diane Wakeling recently received a call from a known resident. The same resident had previously contacted Diane about a smoke detector that was bleeping, and Diane had assisted by changing the battery. This time the resident reported that her Carbon Monoxide Alarm was bleeping and asked if Diane could come and change the battery. Knowing that Carbon Monoxide Alarms are sealed, Diane called the resident's housing provider and then Southern Gas Network (SGN). Within an hour they had attended the property and shut down the boiler due to a gas leak. SGN also provided some fan heaters. The next day the boiler was fixed and is now up and running again.

Find your local warden today.

⚠ We have received reports of doorstep criminals in Dartford, Dover, Gravesend, Maidstone and Tonbridge.

Doorstep criminals (also known as rogue traders, cowboy builders, building and gardening scammers) cold call on unsuspecting households offering convincing deals to try to get you to agree to having work carried out. We know that if you accept work from a

doorstep criminal you'll pay much more than you intended for very poor, unnecessary and sometimes dangerous work.

- X Never respond to cold callers!
- Find out how to protect yourself from doorstep criminals
- ✓ Always get three quotes and use a safe, local trader that's been vetted by <u>Trading</u> Standards Checked.
- Look out for others, report to Kent Police on 101. You can also report it to the charity CrimeStoppers on 0800 555 111. You'll stay 100% anonymous, always.

Action Fraud warns of holiday scams

Action Fraud, the UK's national reporting centre for fraud and cybercrime, says it received 6,066 reports about holiday scams in 2024. Most of these were reported in July which saw 647 reports. From the reports, victims lost a combined total of £11m with the average loss per victim being £1,844.

Action Fraud also revealed that over half of the reports mentioned social media platforms, and others suggested fraudulent branding from travel protection agencies - like ATOL, ABTA, or ABTOT - was used to appear convincing.

To keep protected from holiday scams:

- 准 Avoid deals which sound too good to be true
- if the travel company includes logos of travel protection agencies, check their websites to verify that they're members: ATOL, ABTA and ABTOT
- Check reviews for the holiday company across multiple platforms.
- 🎽 Pay with a credit card or PayPal, as you'll have more protection if things go wrong.
- at To get advice on scams or to report please contact Citizens Advice on 0808 223 1133.

Cereal Partners UK and Ireland are recalling Nestlé Frosted Shreddies because they may contain small hard lumps of sugar which have formed in the product.

This makes the product unsafe to eat and may present a choking hazard.

Product Details

Nestlé Frosted Shreddies

Pack size: 500g

Batch codes: 42850952, 42860952, 42870952, 42880952, 42890952, 42900952

Best before: July 2025

Nestlé Frosted Shreddies 40g box

Pack size: Sold as part of the Nestlé Box Bowl Mixed Cereals 210g pack

Batch code: 42913451, 42923451, 42933451

Best before: June 2025

Nestlé Frosted Shreddies 40g box

Pack size: Sold as part of the Nestlé Box Bowl Mixed Cereals 210g pack Batch code: 43173451, 43183451, 43193451, 43203451, 43233451

Best before: July 2025

Advice for consumers

If you have bought any of the above products do not eat them. Instead return them to the store from where they were bought for a full refund. Alternatively, you can <u>contact Nestlé</u>.

→ More information

Product recall of Søstrene Grene Watercolours 12 pcs presenting a serious chemical risk.

The product presents a serious chemical risk as the white paint circle contains excess concentrations of lead.

Product Details

Brand: Søstrene Grene Barcode: 5711812887851

Batch: 230866

Advice for consumers

The product has been recalled from end users. Owners should stop using the product immediately, and keep it out of the reach of children. Owners should return the product to a Søstrene Grene for a refund or exchange.

Further information can be accessed on the Søstrene Grene website